



# WELCOMING MEASURES IN COVID PERIOD

We are aware of your concerns regarding the measures taken to protect the health of your loved ones. Also, we thank you for taking the time to read the various measures taken to guarantee you a peaceful holiday.

## What the government expects from us

- ◆ Protect our customers and staff.
- ◆ Set up and promote social distancing and the application of preventive measures to protect yourself and others from corona virus.
- ◆ Regular cleaning and disinfection of places receiving the public.

## What we do

### Common and passing places

- ◆ Posting about preventative measures to protect yourself and others from corona virus.
- ◆ Provision of hydroalcoholic gel at the reception, in front of the sanitary facilities as well as in each mobile home.
- ◆ Supply of masks, visors and gloves for staff.
- ◆ Frequent cleaning followed by disinfection with virucidal product.

### Reception

- ◆ Installation of a plexiglass at the reception desk.
- ◆ Limitation to 1 customer to carry out the procedures in order to respect the distances.
- ◆ Regular disinfection of the payment terminal and housing keys.
- ◆ Exceptionally, we won't accompany people to their vacation rental.

Thank you for coming to report any missing items.

### Rentals

- ◆ Our mobile homes will be cleaned and disinfected with virucidal product between each stay..
- ◆ The plastic mattress protectors will be cleaned and the disposable pillow covers will be changed at the end of each stay.

A kit including a mattress protector and disposable pillow covers will be made available to you. You will need to install them on the day of your arrival and throw them in a trash bag on the day of your departure .

## **Sanitary blocks**

- ◆ Wearing a mask is compulsory in the sanitary blocks because the minimum distance required between two people cannot be maintained.
- ◆ The sanitary blocks will be cleaned and disinfected regularly by our cleaning team as we are used to .
- ◆ When necessary, a traffic direction will be implemented.
- ◆ Limitation to 1 person per sink.
- ◆ The family shower is only intended for parents accompanied by young children.

## **Snack**

- ◆ Take-away possibility.
- ◆ Distance from the tables on the terrace.
- ◆ Wearing masks or visors and gloves in the kitchen.
- ◆ Table cleaning and disinfection as usual.

## **Children's palyground**

- ◆ Games will be cleaned and disinfected several times a day.
- ◆ Some games will not be accessible this year because the materials cannot be cleaned properly.
- ◆ Children not accompanied by an adult will not be accepted in the children's playground.

## **Loan of games**

- ◆ Exceptionally, it will not be possible to borrow board games or surfboards.

## **Beach**

- ◆ Authorities force to maintain physical distance.
- ◆ The gathering of more than 10 people is prohibited.
- ◆ **Exceptionally and in order to maintain respect for social distances as well as the various current measures, it will not be possible for people at the end of their stay to enjoy the campsite in the afternoon of the day of their departure.**  
**After having vacated the pitch or the rental, the customers must leave the campsite.**

## **Library**

- ◆ The returned books will be left at the reception desk and put back in a box for 3 days before being put away in the library.

## **Equipment rentals**

- ◆ Rentals of BBQ, fridges, canoes, paddles will be possible only on booking and in limited quantity in order to leave us the time necessary for disinfect the equipment between each rental.

## **Sports competitions for children**

◆ The usual football and ping-pong competitions cannot be held this year in order to respect the ban on meeting of more than 10 people and social distancing.

## **What is expected of you**

◆ **Be actors of everyone's safety by applying the Corona virus prevention measures :**

- Wash your hands regularly.
- Cough or sneeze into his elbow or into a disposable tissue..
- Use a disposable tissue and throw it away in the trash.
- Greet without shaking hands and avoid kissing.
- Keep the 1,50 meters distance from people outside your loved ones.

◆ Come with mask, gloves, wipe and hydroalcoholic gel.

Please note, these masks, gloves, and wipes must be thrown in the trash and not in the toilet.

◆ Take into account the information sent by email, by the staff and via the posting.

◆ For rentals, regularly ventilate the accommodation and leave the windows open at departure.

◆ Have a responsible attitude, respectful of others with kindness and courtesy !

◆ Before your arrival, pay your remaining stay and give the information necessary for your registration ( Name, address, date of birth...) when possible. Which will avoid the queues on your arrival and the grouping of people.

Name and surname :

Date :

Acknowledges having read the welcoming measures at the Curtelet campsite during the covid period and undertakes to comply with them.

Signature :